



**syniverse.**

# Back to the Office!



Enable mobile communications for back-to-office procedures leveraging Syniverse CPaaS Concierge.

## Educate Your Employee Base

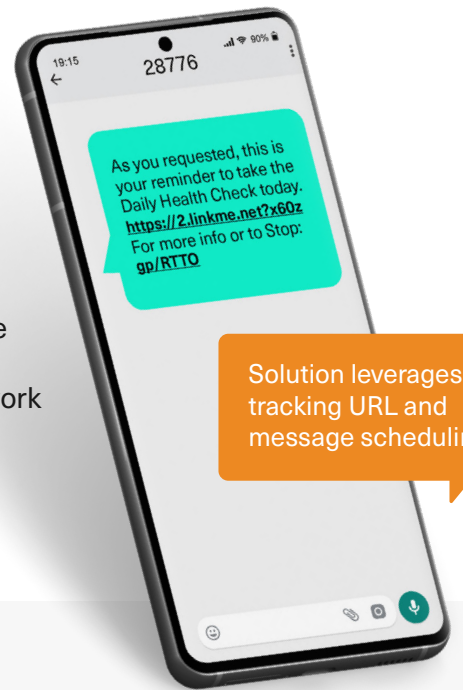
COVID-19 risks, requirements, and protocol

### Engagement Use Case

As part of their back-to-office programs, enterprises are rolling out global messaging programs to remind employees of a health checklist they must pass before returning to their physical work locations.

### Outcome

Educating employees about the risk of COVID-19 and the requirements for returning to work is reducing health risks to the office.



Solution leverages tracking URL and message scheduling

## Three Simple Steps



Employee signs up for daily alerts.



Alerts are scheduled and sent at the requested times.



Employee fills out checklist, presents to representative on location and reports to work.

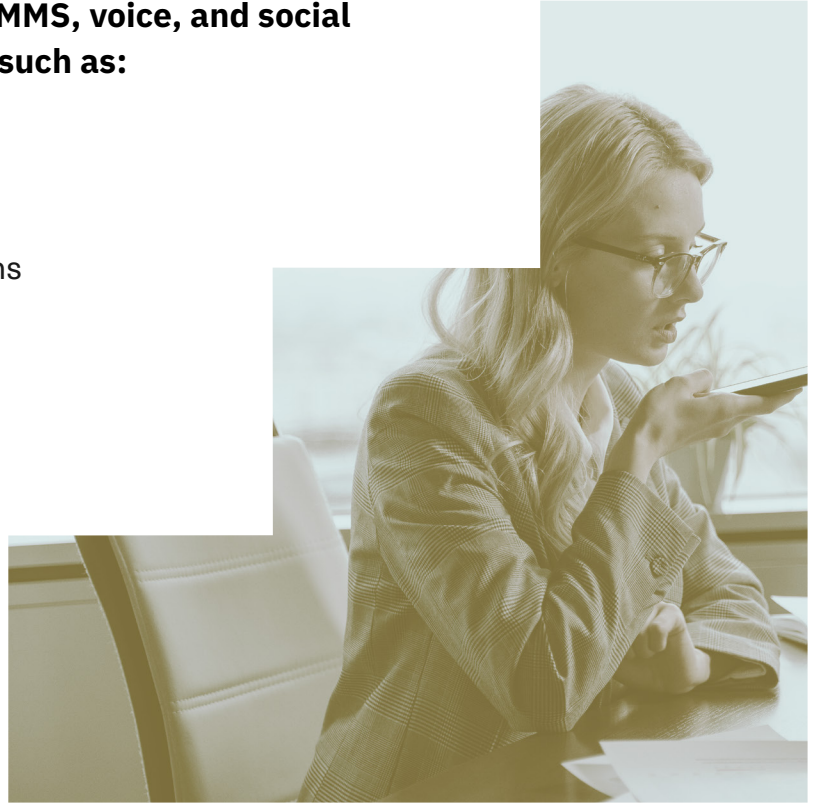
## Common Use Cases

- Wellness surveys
- Desk/office reservations
- Back-to-office scheduling
- In-country office openings

# The Syniverse Approach

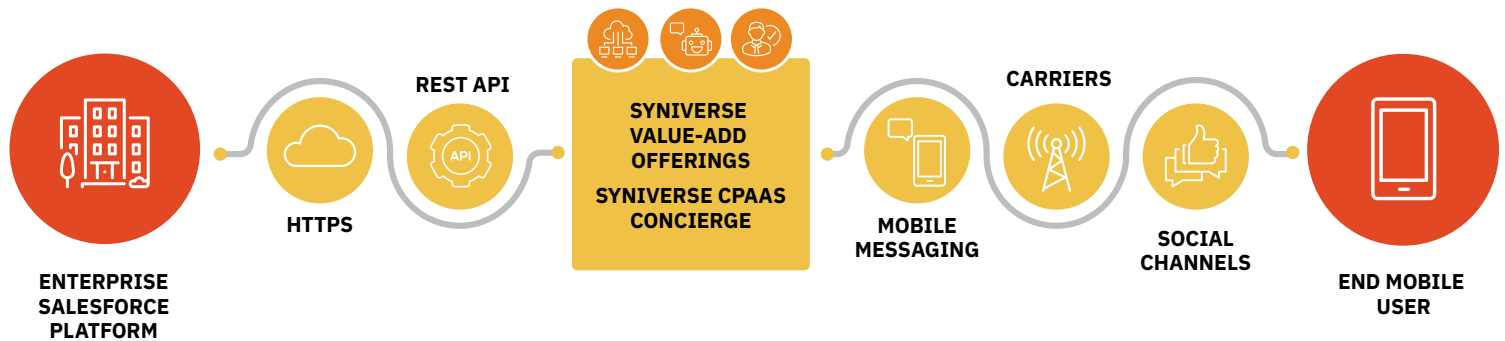
A single REST API interface enabling SMS, MMS, voice, and social channels globally, with value-add services such as:

- Scheduling at the message level
- Template management
- Tracking URL for clicks to measure conversations
- Consent management
- Direct responses and delivery confirmations to several endpoints
- Keyword responses and chatbot enablement



## Enterprise

Two-way messaging routing



For more information, reach out to us at [contact@syniverse.com](mailto:contact@syniverse.com)