



**syniverse**

# **ENVIRONMENTAL & SUSTAINABILITY REPORT**

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**2020**

prepared by SustainaBase™

# OVERVIEW

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More and more, the world is depending on companies to make sustainable choices. Syniverse is committed to living up to this expectation by demonstrating leadership that will build a brighter, more sustainable future for our employees, customers, and communities around the globe.

As part of this, we've established specific focus areas for our sustainability program, and we continue to consider other areas in which we can improve our environmental impact.

Here's a look at our current sustainability goals, actions, and future initiatives.





# OUR GOALS

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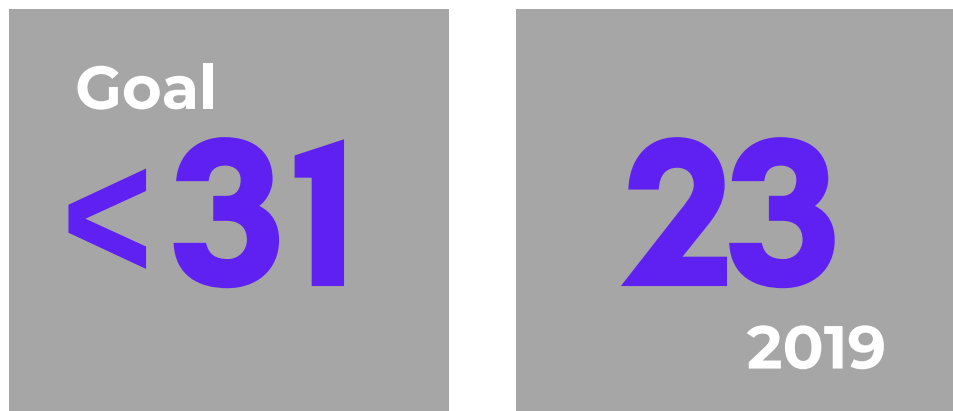
## METRIC TONS OF CO2 PER FULL TIME EMPLOYEE

Goal  
**<10**

**2.9**  
2019

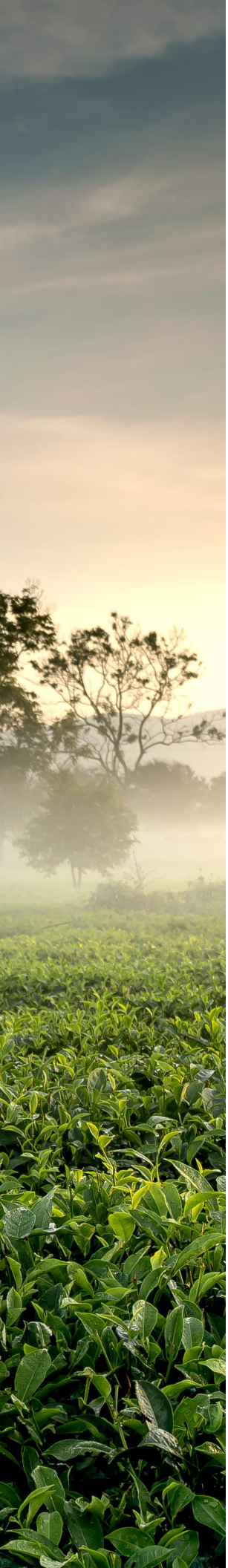
Our goal is to maintain our company-wide carbon emissions (Scope 1 and 2) below 10 metric tons of carbon dioxide for each full-time employee. When we began tracking our carbon emissions in 2010 we were producing 8.7 metric tons of carbon dioxide per each full-time employee. In 2019, that number has improved to 2.9 metric tons.

## EMISSIONS (GRAMS CO<sub>2</sub>e) BY REVENUE

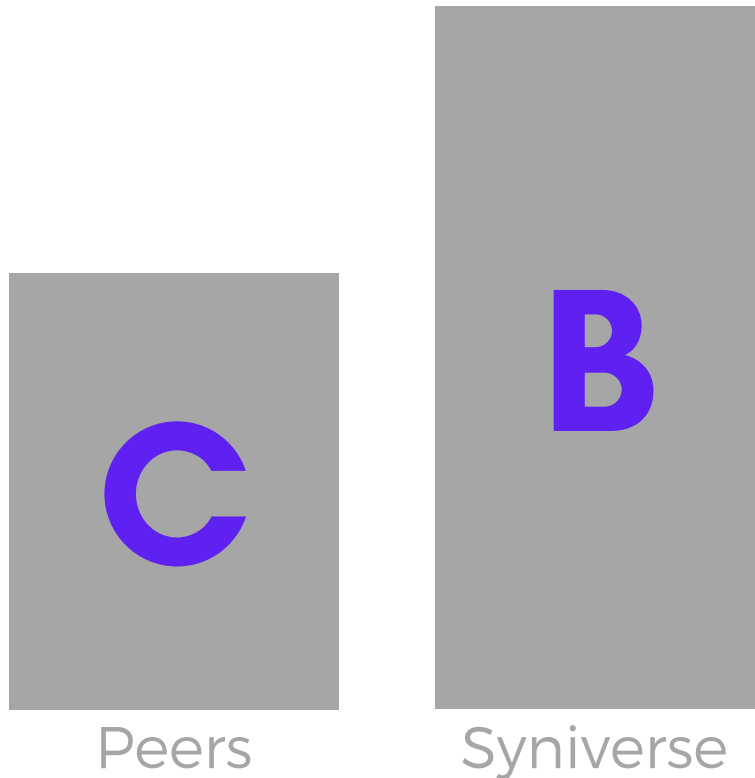


We have also set a goal to maintain annual company wide carbon emissions (Scopes 1, 2, and 3) below 31 grams of carbon dioxide equivalent per unit of revenue.





## CDP SCORE



Our commitment to reporting progress on environmental goals goes back almost a decade. In 2011, we submitted our first response to the CDP. The CDP is a not-for-profit that runs the global disclosure system for companies and governments to report their environmental impacts. In 2012, we were awarded our first score and have since increased and maintained a score of B. This means we outperform our peer group's average CDP rating of C.



# TAKING ACTION

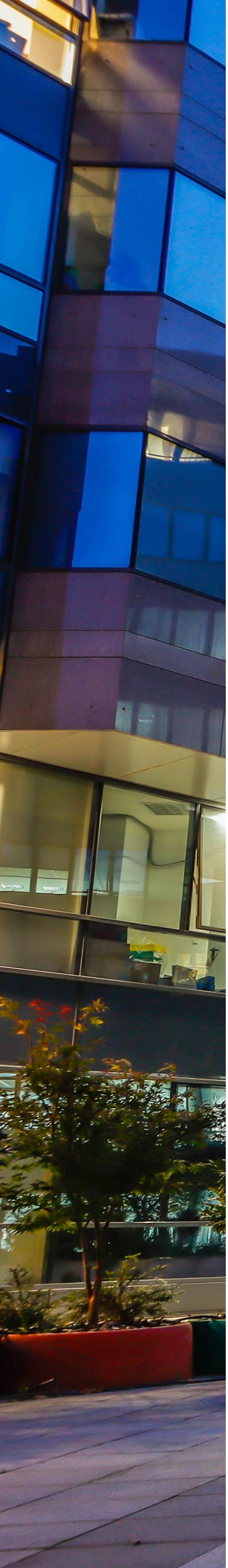
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## RENEWABLE ENERGY

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We purchase Renewable Energy Credits (RECS) to further offset our carbon emissions. RECs help finance the expansion of energy generated in the United States produced from renewable sources such as solar and wind. They also reduce GHG emissions from the U.S. electricity sector.

We purchase RECs that are Green-e® Energy Certified. This certification means the renewable energy project meets the highest standards in North America. In other words, the RECs we purchase are generated from facilities that meet rigorous standards for environmental quality, marketed with complete transparency and accuracy. We purchased a total of 1,943 MWhs of RECs in 2019.



## ENERGY EFFICIENCY

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We have performed a variety of tenant building improvements that included installation of high efficacy fixtures and lamps coupled with occupancy sensors and controls to reduce lighting-on-time. HVAC systems were designed to be better than code featuring high SEER ratings. These and other building energy efficiency improvements are projected to reduce our corporate carbon footprint by 1,351 metric tons of carbon dioxide equivalent greenhouse gases.

## COMMUNITY

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We are also focused on continuing to make positive impacts on the communities where we do business and where our employees live. With offices in the U.S., the U.K., India, China, Hong Kong, Germany, Luxembourg, Malaysia and Singapore, we've helped provide safe drinking facilities to underprivileged schools, support educational programs, and plant trees to preserve our planet's green spaces. We believe that improving quality of life is the greatest impact a company can make.





## RECYCLING

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We support and encourage employees to recycle through internal education and policies as well as easy access to recycling bins for recyclable waste such as paper, plastic, glass and batteries. Paper material put into document shredding bins is shredded, processed and recycled. In 2018 the headquarter office in Tampa recycled 285,504 LBS of paper; the equivalent of 2,936 trees or 428 cubic yards of trash. A “Shred Day” is also hosted yearly for Employees to clear our personal documents from their homes.



# 2020/2021 INITIATIVES

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## WASTE MANAGEMENT & RESOURCE USE

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We have set a goal to dedicate at least 5% of Syniverse's annual company wide office supply budget to the purchase of environmentally preferable office products and reduce the number of annual printer page impressions at 10% below 2013 baseline levels.

## WATER CONSERVATION

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We are working to strengthen water-use reporting and tracking capabilities throughout all company offices. And we will be developing new intensity targets to monitor company wide water conservation.





**syniverse®**